

Thank you for visiting BMP Group. We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

| | | |
|--------------|--|---|
| 1. Location: | Date: <u> </u> / <u> </u> / <u> </u> DD MM YY | Time: <input type="checkbox"/> AM <input type="checkbox"/> PM |
|--------------|--|---|

2. Did we respond to your customer service requirements?
☐ Yes ☐ Somewhat ☐ No

3. Comments (Optional):

4. Was our service provided to you in an accessible manner? ☐ Yes ☐ No

5. Comments (Optional):

6. Please identify what, if anything, BMP could have done to make it easier for you to access our services:

Optional information - Complete only if you wish to be contacted.

| | | |
|--------------------------|--|--|
| Preferred contact Method | | |
|--------------------------|--|--|

☐ Telephone:

☐ Email:

☐ Mailing Address

| | | | |
|--|----------|--------------|--------------|
| Name: | | | |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 40%; padding: 5px;">Address:</td> <td style="width: 30%; padding: 5px;">City</td> <td style="width: 30%; padding: 5px;">Postal code:</td> </tr> </table> | Address: | City | Postal code: |
| Address: | City | Postal code: | |

Please complete the Customer Feedback Form, save it, and email the form to HR@bmp-group.com. If you have questions, please contact HR at 905-738-9267 All feedback is directed to HR and responses will follow within fifteen business days.